



June 14, 2017

Dear Customer,

Aqua Pennsylvania, Inc. (Aqua) will be replacing the existing 6- and 12-inch cast iron and AC mains on the following street(s) in Upper Providence Township, Delaware County as part of our ongoing infrastructure improvement program.

- West 3<sup>rd</sup> Street from Kirk Lane to house # 671 West 3<sup>rd</sup> Street
- Oakcrest Lane from Kirk Lane to end of cul-de-sac
- Willowbrook Lane from Kirk Lane to end of cul-de-sac

The new main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$306,000 project is scheduled to begin the week of June 26, 2017. The first phase includes the installation of approximately 1,375 feet of new ductile iron main. This initial phase is expected to be completed in late summer of 2017. Final job completion including final road restoration, weather permitting, will be completed in November/December of this year. Should weather not permit final road restoration, this phase will be completed in as early as possible in 2018. Aqua will have an inspector at the job site each day to track progress and answer any questions you may have.

Following the installation phase, all new main will be flushed, chlorinated and analyzed to ensure water quality standards are met prior to being placed into service. Once the water quality testing has been completed, we will transfer each customer service line and new fire hydrants onto the new main. Once service transfers are complete all final connections to side streets will be performed and abandonment of the old main will take place.

Daily construction typically takes place between 8 a.m. and 5 p.m. During construction we will provide appropriate access for emergencies, mail and trash services. Also during construction, reliable access to businesses will be provided to every extent possible. If access to your business is inhibited we will communicate with you to identify and implement alternate routes so the impact to your operation is minimized. At times on side streets, we may need to re-route residents from alternate directions due to changing work zones. We will notify all affected customers 24 hours in advance of any scheduled shutdown of our main or interruptions of water service. Please keep in mind, as with any construction project, emergency shutdowns may be necessary. With any shutdown, scheduled or emergency, it is our goal to restore service to our customers as soon as possible. Also of note, all excavated areas will be covered with *temporary* black-top at the end of each work day.

If you have any questions regarding the project, please contact us at 610.328.7713. Should you have a non-construction related emergency, including a water quality issue, please call our Customer Service Department or after-hours control center at 877.987.2782.

Resultant of ongoing concerns with lead service lines, Aqua will make an attempt to identify any lead service lines associated with this project. If we are certain or have reason to believe that a lead service line is present and serving your property, Aqua will replace our portion of this service line during the project. If you have an affected property, we encourage you to replace your portion of the service line as soon as possible. Aqua will provide you with instruction for flushing your plumbing and will contact you within 1-2 business days to arrange for water testing, if a lead service line is encountered.

We appreciate your patience and cooperation for the duration of this construction project. It is critical we continue to make important upgrades and improvements to our water distribution system so we can provide reliable service and high-quality water to your homes and businesses.

Sincerely,

*Alan Roth*

Alan Roth  
Superintendent of Construction